



health solutions

https://www.telushealth.co/

## Challenges

ConnectingGTA is a collaborative effort between the Ministry of Health and Long-Term Care, eHealth Ontario, Canada Health Infoway, University Health Network, and the five GTA Local Health Integration Networks (LHINs) - Central West, Toronto Central, Mississauga Halton, Central and Central East. All of these facilities use different systems that didn't communicate effectively

# **Helping Save Lives**

## **Executive Summary**

ConnectingGTA, also known as cGTA is a regional program to provide an integrated health record system for over 50% of the Ontarian population. Ward Technology Talent (WTT) was tasked with assisting Telus Health by providing the best resources available in the market.

- Enhance care by reducing redundancy & frustration
- Improve interactions, access & transitions between health care providers
- Improve productivity & satisfaction by improving efficiencies in decision making and the monitoring of health care outcomes
- Improve organizational, system coordination & capacity resulting in an acceleration in the development and delivery of electronic health records coupled with a system (IT) that can be leveraged
- Provide significant cost-savings & sustainable managed care



#### How Ward Technology Helped

Ward Technology, in conjunction with Telus Health's professional services team, participated in the Requirements Gathering, Gap Analysis, Analysis & Design, Development, QA, Implementation and post implementation activities of the project. This included delivering check point artefacts; training delivery and associated documentation.

# Results, Return on Investment and Future Plans

The ConnectingGTA program has made it easier for patients and their caregivers to move through the continuum of care in the Greater Toronto Area. The program will allow electronic patient health information to be seamlessly and securely shared to deliver better, timelier and more coordinated care. There has also been significant cost savings from not having to do duplicate tests as well as saving lives.

"Ward Technology Talent continues to partner with TELUS Health on a number of key projects such as ConnectingGTA. We find them to be a valued partner who always endeavors to ensure they are on top of both our current needs and upcoming needs for our projects"

Darlene LeGree

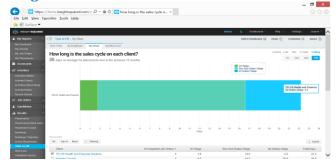
#### Stage 1 to 3: 22 days on average



Stage 2 - Profile review



Stage 3 - Interview & selection



Stage 4 - Development and Aftercare

