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Building Relationships, Creating Value

Project Background and Purpose

In Canada, PwC has more than 6,500 partners and staff in locations from St. John's, Newfoundland to Victoria, British Columbia. With more than 100 years of excellence in Canada, PwC provides industry focused assurance, advisory and tax services for public, private and government clients in four areas:

- 1. Corporate accountability
- 2. Risk management
- 3. Structuring and mergers and acquisitions
- 4. Performance and process improvement

With 6,500 partners and staff at PwC, the tracking systems, the sharing of files and other documents were stored in many places. PwC decided to replace several tracking systems and file shares from the individual local work teams in each of the twenty-one offices with a unified pool of resources shared by all.

Services Provided

WTT provided resources to architect, lead and develop the WordPro Online system. This SharePoint 2010 application uses features built with .Net MVC. It provides engagement workspaces for the Audit teams and various service delivery teams and was designed to by creating a set of automations that allowed the easy setup and management of the engagement team spaces and centralized repository for site management and document workflow

WTT provided an Architect, Technical Lead and Developer to assist with the project. In conjunction with the PwC staff, WTT's team worked with REST service integrations in a Biztalk environment to create the SharePoint .Net MVC application. All data in the system leveraged client codes and other data from systems or records providing value across systems.

Overview of WTT's contribution to this project

The application team provided by WTT was able to quickly and effectively collaborate on a large volume of deliverables. The system now averages 400-500 users a day, initiating between 200-300 new engagements per week. A total of 30,000 engagements have been run on this system, involving over 500GB of documents. It continues to provide tremendous value to the firm, and key stakeholder regularly remark on how stable and reliable the system continues to be.