Decreasing the Cost of Healthcare

Claims Processing and Adjudication

"Ward Technology's Project Managers, Business Analysts, Developers and QA Analysts delivered good quality code on time with very little defects.

Savings of $100,000 per day were realized from this project."
Department Manager

Business Overview

The leading provider of Healthcare and Financial Business Process and Software Solutions across Canada. Their revenues are in the $500 million range and they have over 1500 employees

With 50% of provincial budgets are going to healthcare, therefore healthcare sustainability, cost containment, process improvements and expense reduction is needed.

Challenges (Technical/Business)

For the Ontario based Claims Processing & Adjudication Program, our client was tasked with looking at older system that had been up and running for approximately, 15 years. There was an opportunity to bring

about some significant cost savings initiatives (CSIs) while at the same time introduce new functionality and better technology.

In the end, this program would reduce costs to the government and tax payers as well as improve efficiencies across the board.

Ward was tasked with providing the right resources with the not only the technical skills to get the project completed but also the business acumen to navigate through the complexities of the healthcare system in Ontario.

How did Ward help the team?

Ward provided Senior Project Managers, Programmers, QA Analysts and Business Analysts to assist with the architecting of the business processes and systems.

Ward's Project Managers managed and led these Cost Saving Initiatives and the development team to successfully deliver this project on time and to attain the desired cost savings.

Results, Return on Investment and Future Plans

The cost savings were approximately a staggering $100,000/day and millions of $ per year. In addition, the client is also now able to implement large changes to this system and deliver these modifications 50% faster than it previously took.